e-Services: Free, Fast, Easy, and Convenient

e-Service	Features/Benefits	Search
Register for e-file Program	 Sign up to be an Electronic Return Originator (ERO). EROs can update contact and business information, including address, phone number, email, etc. 	Join e-file
View Payments and Balance Due	Get a "snapshot" of tax accounts, including payment and balance due amounts.	view payments
View Refund Status	 Check refund status. Verify that FTB received returns. Available in Spanish. 	refund
Check e-file Return Status	 Get acknowledgement that FTB received e-file returns. No need to wait for acknowledgement from software provider. 	e-file status
Web Pay	Make various types of payments.Schedule payments up to one year in advance of due date.	Web Pay
Credit Card Payments	 Accept Discover/NOVUS, MasterCard, Visa, and American Express cards. Make various types of payments. 	credit card
e-Installment Agreement	 Review the status of the request. Calculates payment based on amount or number of payments. Payments made via electronic funds transfer. Get confirmation number that ensures FTB received request. 	eIA
Electronic Funds Transfer for Corporations	 Both Automated Clearinghouse (AHC) methods available: ACH Debit – Instructs the state to electronically debit an account. ACH Credit – Initiates debit of an account and credit the state's account. 	EFT
Secure Electronic Communication	 Available if your client is involved in an ongoing audit. Provides fast, secure, electronic exchange of confidential audit documents. 	SEC
CalFile	 Online e-file provided by FTB. Available to tax practitioners and taxpayers. Provides instant acknowledgement that FTB received returns. 	CalFile
Business e-file Coming in January 2006	 Accurate returns. Provides acknowledgement that FTB received returns. 	Watch www.ftb.ca.gov for more information
e-Alert Coming Soon!	 Sign up to receive emails regarding: The latest tax news. e-file hot issues. Updates from the Substitute Forms Program. Choose the information you want. 	Watch www.ftb.ca.gov for more information
e-file Resources	 Publications for individual and business e-file. Forms overlays and error message directory. Approved software providers. 	e-file pubs

www.ftb.ca.gov 24 Hours a Day, 7 Days a Week



Franchise Tax Board invites you to take advantage of our

e-Services